TOYOTA MOTOR NORTH AMERICA | Quality

◀ IMPORTANT UPDATE ▶

The attached FAQ has been updated. Refer to the details below.

DATE	TOPIC
07/16/2026	Activate Phase 2 VINs.
08/13/2026	Activate Phase 3 VINs.

The most recent update in the attached FAQ will be highlighted with a red box.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

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SAFETY RECALL 25TA15 *(Remedy Notice)*

Certain 2025 – 2026 Model Year Camry HV
Certain 2026 Model Year Corolla Cross HV
Loose Inverter Bolt
NHTSA Recall No. 25V-869

Frequently Asked Questions
Original Publication Date: June 18, 2026

Q1: *What is the condition?*

A1: A bolt inside the inverter in the hybrid powertrain can become loose and could lead to a loss of motive power or could lead to a fire when the vehicle is on. A loss of motive power while driving at higher speeds or a vehicle fire could increase the risk of a crash or an injury.

Q1a: Which warning lights and messages may be displayed if the condition is present?

A1a: If the condition were to occur, the malfunction indicator lamp (MIL) shown below, may illuminate in the instrument panel cluster. In addition to the malfunction indicator lamp, other warning lamps and messages may also be displayed.

Malfunction Indicator Light (MIL)


The accelerator response will be diminished. There will be significant loss of power and the vehicle will accelerate very slowly.

If you experience this condition, pull over to a safe location as soon as possible and contact your Toyota Dealer.

Note: The malfunction indicator lamp (MIL) and other lamps and messages can be displayed for other issues unrelated to this Safety Recall.

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Q2: *What is Toyota going to do?*

A2: Any authorized Toyota dealer will inspect the inverter and repair or replace it based on Toyota's inspection criteria **FREE OF CHARGE**.

NOTE (Customers who live in the state of California)

The state of California requires the completion of Safety Recalls / Service Campaigns on emission related parts prior to vehicle registration renewal. In addition, the State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the completion of this ***FREE*** Safety Recall, the California Air Resources Board (CARB) will not allow your vehicle to be registered. State of California Regulations require Toyota to provide the Department of Motor Vehicles with a record of all vehicles that have not had the Safety Recall completed.

Your Toyota dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the campaign has been completed. Please ensure you retain this form, because the DMV may require that you supply proof that the campaign has been completed during your vehicle registration renewal process.

Q3: *How long will the remedy take?*

A3: For most vehicles, the inspection and repair will take approximately four and a half hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Q3a: What if my inverter fails inspection?

A3a: If your inverter fails inspection, it will require replacement. A new part will need to be ordered and installed. Please schedule with your Toyota Dealer to minimize your inconvenience.

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Q4: *When will the remedy become available for my car?*

A4: See table below for campaign launch phase schedule. Campaign phases are based on production date and parts availability.

Corolla Cross HV Phased Launch				
Phase	Approx UIO	Prod. Date Start	Prod. Date End	Estimated Launch Timing
1	200	8/27/2025	8/28/2025	6/18/2026
2	1800	8/29/2025	10/2/2025	7/16/2026
3	1800	10/3/2025	11/30/2025	8/13/2026

Camry HV Phased Launch				
Phase	Approx UIO	Prod. Date Start	Prod. Date End	Estimated Launch Timing
1	1,400	8/26/2025	8/28/2025	6/18/2026
2	12,000	8/29/2025	9/23/2025	7/16/2026
3	13,000	9/24/2025	10/9/2025	8/13/2026
4	13,000	10/10/2025	10/24/2025	9/17/2026
5	13,000	10/25/2025	11/30/2025	10/15/2026

***The phase launch schedule could be subject to change based on parts availability and demand.**

Q5: *Which and how many vehicles are covered by this Safety Recall?*

A5: There are approximately 55,400 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2025-2026 / Camry HV	Late August 2025 – Mid-November 2025	51,640
2026 / Corolla Cross HV	Late August 2025 – Late-November 2025	3,760

Q4a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A4a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q6: *How does Toyota obtain my mailing information?*

A6: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q7: *What if I have additional questions or concerns?*

A7: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

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