



Safety Recall H0H (Interim H1H) – *Interim Notice*
Certain 2016-2017 Model Year Tacoma
Crankshaft Position Sensor

Frequently Asked Questions
Original Publication Date: June 1, 2017

Q1: *What is the condition?*

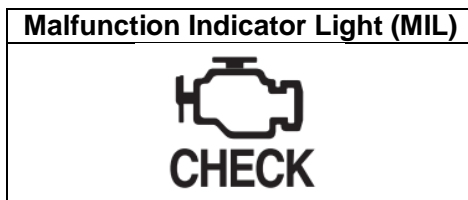
A1: The V6 engine crankshaft timing rotor in the involved vehicles may have been produced with excessive anti-corrosion coating. This could cause the crankshaft position sensor to malfunction. If this occurs, the vehicle may display a Malfunction Indicator Light (MIL), run roughly, misfire, or in some instances, stall. A stalling condition while driving at higher speeds may increase the risk of a crash.

Q1a: *What are the crankshaft timing rotor and the crankshaft position sensor?*

A1a: The crankshaft timing rotor is attached to the crankshaft of engine and has teeth. The crankshaft position sensor monitors the position of rotor by detecting the teeth, and outputs the crankshaft rotation signal into the engine control computer.

Q1b: *Are there any warnings that this condition exists?*

A1b: If the condition occurs, the vehicle may run roughly, misfire, or in some instances, stall. A Malfunction Indicator Light (MIL) illumination may also illuminate.



NOTE: These symptoms can occur for issues unrelated to this Safety Recall.

Q2: *What is Toyota going to do?*

A2: Toyota is currently preparing the remedy for this condition. When the remedy becomes available, Toyota will send an owner notification by first class mail starting in mid-July, 2017, advising owners to make an appointment with their authorized Toyota dealer to have the crankshaft position sensor replaced with a new one of an improved design at **NO CHARGE**.

Q3: *Which and how many vehicles are covered by this Safety Recall?*

A3: There are approximately 32,000 vehicles covered by this Safety Recall.

Model Name	Model Year	Production Period
Tacoma	2016 - 2017	Mid-September 2015 – late October 2016

Q3a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A3a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q3b: *Why are other vehicles equipped with the same V6 engine not covered by this Recall?*

A3b: Although there are other vehicles equipped with the same V6 engine, they are not involved because they have a different coating for the crankshaft timing rotor or they are using anti-electrification crankshaft position sensor.

Q4: *How does Toyota obtain my mailing information?*

A4: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q5: *What if I have additional questions or concerns?*

A5: If you have additional questions or concerns, please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 7:00 am to 7:00 pm, Saturday 7:00 am to 4:30 pm Central Time.