

SAFETY RECALL J05 *(Remedy Notice)*

Certain 2008 – 2019 Model Year Land Cruiser
 Passenger Airbags Could Deactivate
 NHTSA Recall No. 18V-887

Frequently Asked Questions
Original Publication Date: July 31, 2019

Q1: *What is the condition?*


A1: The front passenger occupant classification system has a seatbelt tension sensor that could malfunction over time and could cause the airbag warning light and the passenger airbag “OFF” indicator to illuminate. In addition, the front passenger airbag, passenger knee airbag, and the passenger seat-mounted side airbag may be deactivated. If these airbags are deactivated, there is an increased risk of injury to the occupant in the event of a crash.

Q1a: *What is the seat belt tension sensor?*

A1a: The function of a seat belt tension sensor is to help distinguish between occupants in child restraint systems and other occupants who may be in the front passenger seat.

Q2: *Are there any warnings that this condition exists?*

A2: If this condition has occurred, the SRS warning light will illuminate. In addition, the Front Passenger Airbag Status Indicator Light may always show “OFF”, even if there is an occupant in the front passenger seat. If you see these warning lights, you may be experiencing the condition described above. You should contact your local authorized Toyota dealer for diagnosis and appropriate repair as soon as possible.

| SRS Warning Light | Front Passenger AIRBAG Status Indicator Light |
|---|---|
|  | AIRBAG OFF |

Q3: *What should I do if my Airbag Warning Light illuminates?*

A3: The Airbag Warning Light is designed to come on when the engine switch is turned to the "ON" position during the ignition cycle check function. Under normal operation, it deactivates after a few seconds. The warning light turning off after the check period means the system is operating as designed.** If the Airbag Warning Light (1) does not illuminate or (2) illuminates or remains illuminated after the few second check period, you may be experiencing this condition, and the front passenger airbag, passenger knee airbag, and the passenger seat-mounted side airbag may not deploy as designed in a crash. Please contact your local authorized Toyota dealer promptly for diagnosis and appropriate repair. If the warning lamp illumination is related to the condition covered by this Safety Recall, the remedy will be performed at no charge to you

** Please refer to the Owner's Manual for additional operation details related to this system.

Q4: *What should I do if my Front Passenger AIRBAG Status Indicator Light always shows OFF?*

A4: There are several reasons for the Front Passenger AIRBAG Status Indicator Light to show AIRBAG OFF. However, if this light shows OFF even if the front passenger seat is occupied, this could indicate a problem. Please contact your local authorized Toyota dealer promptly for diagnosis and appropriate repair. If the warning lamp illumination is related to the condition covered by this Safety Recall, the remedy will be performed at no charge to you. Additional information about this feature can be found in Owner's Manual section "1-7. Safety Information," within the subsection "System Malfunction."

Q5: *What is Toyota going to do?*

A5: Toyota will send an owner notification by first class mail starting in mid-August 2019, advising owners to make an appointment with their authorized Toyota dealer to have the front passenger seatbelt assembly replaced **FREE OF CHARGE**.

Q6: *Which and how many vehicles are covered by this Safety Recall?*

A6: There are approximately 32,200 vehicles covered by this Safety Recall. Approximately 150 of those vehicles were distributed to Puerto Rico. Vehicles that had the JS5 remedy applied **ARE NOT** included in J05.

| Involved Vehicles for this Safety Recall (Designation J05) | | |
|--|-------------|---------------------------------------|
| Model Name | Model Year | Production Period |
| Land Cruiser | 2008 - 2019 | Early June 2007 - Early December 2018 |

Q6a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A6a: Yes, there are certain 2008 -2019 Lexus LX 570 vehicles covered by this Safety Recall.

Q7: *What was campaign JS5 and why is it no longer available?*

A7: This Safety Recall was originally being administered with multiple campaign codes (J15 and JS5). Based on Toyota's engineering analysis, Toyota determined that certain vehicles (based, in part, on time in service) could be remedied through a modification to the seat belt assembly. In order to expedite repairs, Toyota dealers were asked to begin modifying the seat belt assembly for vehicles that could receive that remedy under campaign designation JS5. However, as the remedy for JS5 was based, in part, on a vehicle's time in service, the remedy for vehicles originally covered by JS5 is **NOT** available after June 6, 2019. There are no longer any vehicles eligible for the JS5 remedy. Vehicles that were originally covered under campaign JS5 but did not have JS5 performed on or before June 6, 2019, were transitioned to J15 and should receive the J05 remedy now that it is available.

Q8: *How long will the repair take?*

A8: The repair takes approximately 45 minutes. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q9: *What if I previously paid for repairs related to this Safety Recall?*

A9: Reimbursement consideration instructions will be provided in the owner letter.

Q10: *How does Toyota obtain my mailing information?*

A10: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q11: *What if I have additional questions or concerns?*

A11: If you have additional questions or concerns, please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 7:00 am to 7:00 pm, Saturday 7:00 am to 4:30 pm Central Time.